

# OUR NEW YORK CITY DANCE

Friday, January 4, 2019

## Ballet Hispánico - School of Dance Administrative Associate

Company: Ballet Hispánico Location: New York, NY ► Share | Print | Download



#### Position Description

Ballet Hispánico, America's leading Latino dance organization, is seeking an Administrative Associate for its School of Dance (SoD). The SoD Administrative Associate is a full-time employee of Ballet Hispánico who will report to the Administrative Manager, and work closely with the administrative team to execute the School's day-to-day functions while providing high-caliber customer experience for its students and families.

#### Duties and Responsibilities:

- Provide administrative support for School Leadership
- Meet and greet visitors at the school reception and respond to general inquiries, providing
- Provide detailed account reports to finance regarding all tuition received
- Support with distributing scholarship awards, tracking scholarships, and applying them to accounts
- Support in maintaining all automatic withdrawals for student's accounts.
- Customer service via phone, e-mail, and in person
- Ensure timely, accurate, responsive and quality communications between all constituents
- Assist in student registration
- Promote school programs
- Assist financial transactions, including handling tuition payments and merchandise sales
- Update school database (MindBody)
- Monitor student attendance
- Enforce school building and front desk protocols and procedures
- Execute open and close of day building protocol
- Oversee and execute projects that will continue to build and enhance the School of Dance team.
- Respond to school community needs
- Assist at front desk as needed
- Support organization and School of Dance community at events including recitals, enrichment trips, winter showcase, intro showcase, gala, etc. which may include evenings and weekends

#### Essential Skills & Qualities:

- Strong writing and MS office computer skills
- Accounting experience or knowledge as a school bursar
- Knowledge in MindBody is a plus, but not required
- Bilingual: English and Spanish
- Organized, punctual, and self-motivated
- Excellent interpersonal demeanor and oral communication
- Desire to contribute to Ballet Hispánico mission and a personal commitment to growth and learning
- Sense of humor and reliable
- Enjoys working in a team like atmosphere

### To Apply:

A complete application consisting of the following:

- Cover letter required
- A resume including relevant school and work experience
- Send all materials via e- mail to Administrative Manager Jessica Lynch (jlynch@ballethispanico.org).

Subject heading: SOD Administrative Associate- YOUR NAME No phone calls please.

Interviews: Once we have received your application, our office will be in touch to possibly schedule an interview.

Ballet Hispánico 167 West 89th Street New York, NY, 10024 2123626710 ballethispanico.org For more information:

Jessica Lynch

jlynch@ballethispanico.org

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